

# Office of Grants and Contracts: Shared Mailbox Quick Guide

Thank you for contacting the Office of Grants and Contracts (OGC)!

We are your source for all grants and contract inquiries. To best facilitate a quick response to your inquiry, please contact one of the following resources based on the nature of your request.

How can we assist you?



<p><b>Pre-Award &amp; General Inquiries</b> <a href="mailto:xenia@ucdenver.edu">xenia@ucdenver.edu</a></p>	<p>Do you have general inquiries? Please contact xenia for requests including:</p> <ul style="list-style-type: none"> <li>• Grant award notices from sponsors</li> <li>• No-cost extensions for grants</li> <li>• Application review status</li> </ul>	<p>To speak to an OGC representative, please call: <b>303-724-0090</b></p>
<p><b>Contracts</b> <a href="mailto:OGC.contracts@ucdenver.edu">OGC.contracts@ucdenver.edu</a></p>	<p>Questions regarding the contracting process? For all general inquiries, please contact the OGC Contracts mailbox.</p>	
<p><b>Award Status</b> <a href="mailto:OGC.4status@ucdenver.edu">OGC.4status@ucdenver.edu</a></p>	<p>Have you received your award? If so, and would like an update regarding the status of your account setup, contact OGC 4Status</p>	<p>To <b>FAX</b> documents to OGC, please use: <b>303-724-0814</b></p>
<p><b>Subcontracts</b> <a href="mailto:OGC.subcontracts@ucdenver.edu">OGC.subcontracts@ucdenver.edu</a></p>	<p>Questions regarding the subcontracting process? For all general inquiries, contact the OGC subcontracts mailbox</p>	
<p><b>Payments</b> <a href="mailto:OGC.4payments@ucdenver.edu">OGC.4payments@ucdenver.edu</a></p>	<p>Looking to check on the status of your payments? Please contact OGC 4 Payments.</p>	<p>Unsure of whom to contact? <b>Email <a href="mailto:Xenia">Xenia</a></b></p>
<p><b>Billing</b> <a href="mailto:OGC.billing@ucdenver.edu">OGC.billing@ucdenver.edu</a></p>	<p>Looking to check the status of your invoices? Please contact OGC Billing.</p>	
<p><b>Fiscal Roles</b> <a href="mailto:OGC.fiscalroles@ucdenver.edu">OGC.fiscalroles@ucdenver.edu</a></p>	<p>Do you need to change your fiscal role in the Financial System? Please contact OGC Fiscal Roles</p>	<p>Unsure of whom to contact? <b>Email <a href="mailto:Xenia">Xenia</a></b></p>
<p><b>eRA Support</b> <a href="mailto:ERAsupport@ucdenver.edu">ERAsupport@ucdenver.edu</a></p>	<p>For technical support on any electronic research system (e.g., InfoEd, OGC website), contact eRA Support</p>	
<p><b>eRA Access</b> <a href="mailto:ERA-access@ucdenver.edu">ERA-access@ucdenver.edu</a></p>	<p>Do you need help gaining access to InfoEd? Please route your new login requests and log-in issues to ERA-Access</p>	